ST CHAD'S PATCHWAY CE VC PRIMARY SCHOOL

Headteacher: Mrs. S. Jenkins
Tel: 01454 866523
E-Mail: admin@stchadsprimaryschool.co.uk
Website: http://www.stchadsprimaryschool.co.uk/
X: @StChadsPrimSch

Cranham Drive
Patchway
South Glos
BS34 6AQ

6th November 2026

Dear Parent/Carer

Re: New Catering Contractor and Meal Ordering System

Please be advised that when we return to school following the Christmas break our school meals will be provided by a new contractor - Miquill Catering. This means that we cease to use Kanpla for meal ordering and payments from 18th December. From our return to school on 3rd January meal ordering and payments will need to be made via **Arbor**. This means that all payments to school will now be made through the Arbor system rather than on different platforms making it easier for our families.

In preparation for this change, please ensure that you have the latest version of the Arbor App downloaded and accessible. Access is also available via the Arbor Parent Portal on a web browser if preferred. If you are unable to access your account for any reason, please contact the school office as soon as possible so this can be resolved.

We will circulate further information regarding the new catering provider, the menus and how to place meal orders in due course and this will also be available on our website.

In the meantime, please continue to order your school meals as usual on the Kanpla app up until Friday 18th December and if you require any assistance, please pop to the office and we will be happy to help.

Kind regards
St Chad's Office Team